









Care UK is the largest independent provider of NHS services and the largest developer of new residential and nursing care homes. Care UK operates 120 residential and nursing care homes, and a team of 8,000 people deliver care to 7,000 people every day. The staff work closely with residents' families to choose the appropriate levels of care for their loved one. Care UK's experienced and dedicated care teams then spend time getting to know each individual, to put together a person centred care plan that is unique to their needs and requirements. Care UK's aim is to deliver best quality care everywhere, every day, and tailored services chosen by residents and their families.

#### **High Quality Care**

Step inside a Care UK care home and be prepared to leave the typical view of care homes behind. Care UK's homes are modern, spacious and provide a comfortable and safe environment for our residents to live in. All homes offer a warm and friendly welcome, with cosy and inviting lounges and communal spaces. Residents are welcome to personalise their rooms to make them feel more like home, Care UK supports residents to follow their hobbies and interests and will do everything we can to help residents to continue enjoying their favourite activities. Regular activities range from flower arranging and gentle exercisclasses to quizzes, bingo and art classes. Most homes have landscaped gardens which are perfect to relax in or stroll around when the weather is warmer. Residents with green fingers - or those who have never lifted a trowel in their life - are welcome to help out with weeding, sowing and general upkeep.

#### **Dementia Care**

Care UK understands the specific challenges faced by people living with dementia, and provides professional and compassionate care and support to both residents and their loved ones.

#### **Residential Care**

Care UK's residential care homes provide a safe, warm and friendly environment with support for activities of daily living, such as washing, cleaning and laundry. Colleagues work to create a welcoming atmosphere in which residents enjoy activities, go on outings and make friends with other residents. However, Care UK recognises that residents have very individual requirements and colleagues provide a range of care services to help meet these needs.

# **Nursing Care**

Care UK's nursing care teams are fully qualified and have the specialist expertise required to care for residents' varying medical needs and requirements. Residents include those who may be living with conditions such as Parkinson's Disease, Multiple Sclerosis or Motor Neurone Disease; others may have suffered a brain injury as a result of an accident.





Care UK continues to open new homes, to meet the needs of an ageing population and provide high quality care. In 2 years alone, Care UK opened 12 new homes.

### **New Homes**

### Harrier Lodge, Whitstable, Kent

The new purpose-built care home in Whitstable opened in early 2019 and offers comfort and luxury, as well as the personality of this unique coastal town. Harrier Lodge delivers nursing and residential care, short term respite care as well as specialist dementia care.

## Mountbatten Grange, Windsor

With incredible views over Windsor Castle and St Leonard's Hill, Mountbatten Grange offers the very best in residential, nursing, dementia and short-term respite care in stunning surroundings. The home features a range of superb facilities that support residents to live an independent and active lifestyle, including a coffee shop, hair salon and state-of-the-art cinema room.

## Mercia Grange, West Midlands

Mercia Grange delivers full time nursing and residential care, short term respite care, as well as specialist dementia care for up to 67 residents. The purposebuilt three-storey home is designed to reflect Care UK's ethos of helping residents to enjoy busy and fulfilling lives.

### **Awards and News**

Care UK is always happy to celebrate the hard work of its dedicated staff. For example:

- A head housekeeper at Care UK's Murrayside, on South Beechwood, has been recognised as a Care Home Hero in the 2019 Care Home Heroes Awards.
- Hollins Park recently celebrated receiving an 'Outstanding' result following inspection by the Care Quality Commission.
- The Head Chef at Lauder Lodge was awarded the certificate for 'Highly Commended Dessert' at a national cook-off hosted by the National Association of Care Catering.
- Ferndown Manor is celebrating after winning the 'Best for Nutrition, Food and Dining Experience' category at a national award ceremony.























Ground Floor Plan - 36 Bedroom

Ground Floor Plan - 36 Bedrooms G.I.A - 2004m²











First Floor Plan - 44 Bedrooms G.I.A - 2004m²





















