

**SHREWSBURY TOWN COUNCIL
COMMUNITIES & ENVIRONMENT COMMITTEE
12th August 2026**

Officer: Ruth Jones - Office Manager

TEAM SHREWSBURY UPDATE

Purpose of the Report

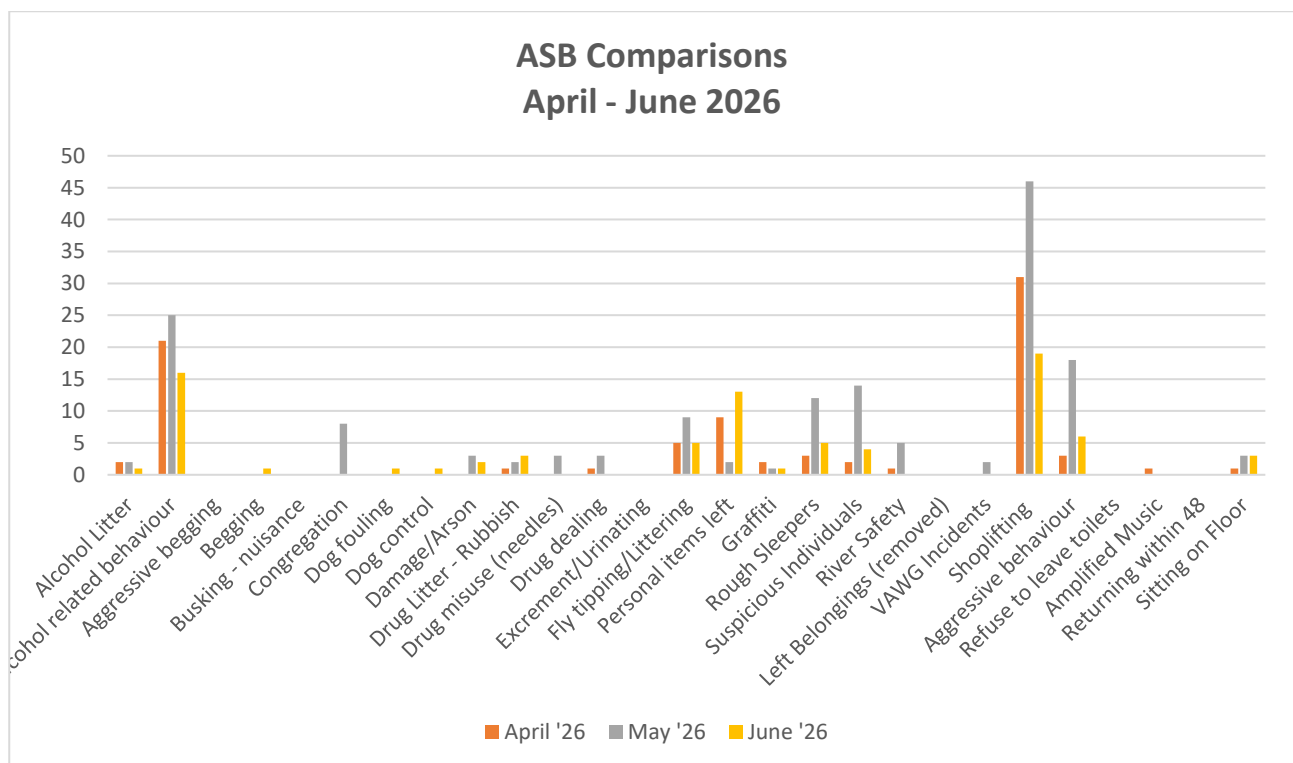
To receive an update on Team Shrewsbury

Meetings

Any ASB issues/concerns please raise via the Office Manager. Operational meetings continue fortnightly with River Safety, ASB & Youth remaining the main priorities. These priorities have been incorporated back into the full Tactical meetings, rather than separate meetings.

Incidents

The below shows the ASB incidents recorded between April - June 2026.



Theft of Items

During April – June 2026, approximately **£6,185** worth of items registered as stolen from a number of stores. A number of items were recovered and returned back to stores.

Local Policing Officers are liaising with retailers on a regular basis to encourage incident reporting. There has been a great success with shop theft, with all the main shoplifters being issued with Criminal Behaviour Orders. Shoplifting has dropped dramatically.

Policing Team

Shrewsbury Town Centre has a new Sergeant – Tom Atkinson. Tom has replaced Gary Lansdale who retired in June.

The Police Engagement Van will be in the Monkmoor / Sutton area on the below dates / times:

Location	Date	Time
Abbey Foregate Post Office	08/08/2026	12:00
Castle Walk Park	14/08/2026	12:00
Lord Hills Column	18/08/2026	17:00
Mereside Community Centre	26/08/2026	12:00

Financial Assistance

If you're working with anyone who is struggling to meet their essentials living costs, they can apply for some help from the Crisis Resilience Fund. We may be able to help people with essentials such as food, energy and water charges, essential travel and essential furniture costs. This list is not exhaustive, so if you are unsure, please contact us for advice.

Each application is considered individually, depending on the circumstances:

- For general queries about this, call the Welfare Support Team on 0345 678 9078 (option 1).
- Customers who would like to make an application should call our application line, on 0345 678 9078 (option 2).

For more information on Crisis Payments from the Crisis Resilience Fund (administered by the Welfare Support Team): [Crisis payments | Shropshire Council](#)

For more information on help with the cost of living: <https://www.shropshire.gov.uk/cost-of-living-help/>

Housing

Following the opening of The Tannery in January 2025, and Coton Hill House and 70 Castle Foregate in November 2025, Shropshire Council has continued to reduce its reliance on hotel and bed and breakfast (B&B) accommodation for people experiencing homelessness. The Council has made further progress, reducing the number of households placed in B&B accommodation from more than 100 to just 17.

The introduction of these housing schemes has been invaluable in helping the Council provide safe, suitable and supported accommodation to clients experiencing homelessness.

The schemes offer residents improved living environments, greater stability and access to support services, while also delivering significant financial benefits. During the last financial year, the reduction in B&B use generated savings of approximately £1.4 million.

One of the key challenges remains ensuring that vulnerable residents, particularly those experiencing mental health difficulties, can access the support they need. We continue to work towards building stronger relationships with partner agencies so that residents receive the most appropriate support at the right time. Alongside this, staff are working closely with residents to identify and secure suitable move-on accommodation to help them achieve longer-term housing stability.

The Rough Sleeper Team continues to work proactively with people sleeping rough, supporting them to access accommodation and specialist services. During periods of very hot weather, additional support is provided through welfare checks, access to drinking water, shade and sun cream to help protect some of the most vulnerable members of our community.

WMP Exploitation Training

Young people are now most commonly abused online, via their mobile phones and games consoles. Below training sessions remain available:

- **Parent** - free one-hour online awareness session is available to provide a head start in an ever-changing digital world.
- **Community** A free one-hour online awareness session is available to learn how to protect our young people from those wanting to exploit them.

A free one and a half hour **professionals** awareness session to learn how to keep young people safe and what to look out for.

To book on free training sessions scan the QR code or go to www.westmercia.police.uk/exploitworkshops



Parents and guardians: Our kids are now most commonly abused online, via their mobile phones and games consoles. Do you know how to keep your kids safe?

Learn more about the dangers of kids being online and how you can keep them safe.

Join our free one hour online parent awareness session to give yourself a head start in an ever changing digital world.

Our community: It takes all of us to protect our kids. Whether you are a postal worker, a bin worker, taxi driver, residents, a sports coach, we all need to know what kids being taken advantage of looks like and what to do about it.

Join our free one hour online community awareness session to learn how to protect our kids from those wanting to exploit them.

Professionals and people who work with children: You have a responsibility to keep children safe. You need to know what to look out for. Learn more about why kids are vulnerable and how they are manipulated into harmful situations and exploited.

Join our free one and a half hour professionals awareness session.

Scan the QR code to find out more about our awareness training and to sign up to one of our free sessions or go to www.westmercia.police.uk/exploitworkshops



Shropshire Fire & Rescue (SFRS).

Continuing to run a Fire Setters Interventions Scheme, which is an educational programme for young people under 17 years old who have displayed fire setting behaviour, with the aim to:

- Raising awareness of the dangers of fires
- Illustrate consequences of firesetting behaviour
- Teach how to control their factors that lead to fire setting
- Provide education on how to keep safe from fire in the home and what to do in the event of a fire.

Continue to promote StayWise for free educational resources, for all emergency services - Home | StayWise - Saving Lives Through Education

River Safety (Open Water Safety Group)

RLSS are improving their water safety resources, including SEND materials and developing a virtual realistic headset around water safety. Access to these and all of the resources for schools can be found: [Water Safety Education Resources for Schools](#). Alternatively, anyone interested can contact RLSS directly at either andylane@rlss.org.uk or education@rlss.org.uk.

River safety videos are available via www.shrewsburybid.co.uk/riversafety.

Water Safety Resource Material

RLSS - <https://www.rlss.org.uk/dwp-ttretffgsdg45354367hjksakyuiydauksh>

RLSS - [Winter Water Safety | Royal Life Saving Society UK \(RLSS UK \)](#) - advice for winter water safety/floods

Home and Dry course - <https://westmerciasar.org.uk/homeanddry/free-water-safety-online-course/>

SFRS - <https://shropshirefire.gov.uk/water-safety>

Educational Material

RLSS - <https://www.rlss.org.uk/pages/category/water-safety-education-resources-for-7-9-year-olds>
<https://www.rlss.org.uk/pages/category/water-safety-education-resources-for-5-7-year-olds>

RECOMMENDATION:

That the Report be noted