

**SHREWSBURY TOWN COUNCIL
COMMUNITIES & ENVIRONMENT COMMITTEE
3rd June 2026**

Officer: Ruth Jones - Office Manager

TEAM SHREWSBURY UPDATE

Purpose of the Report

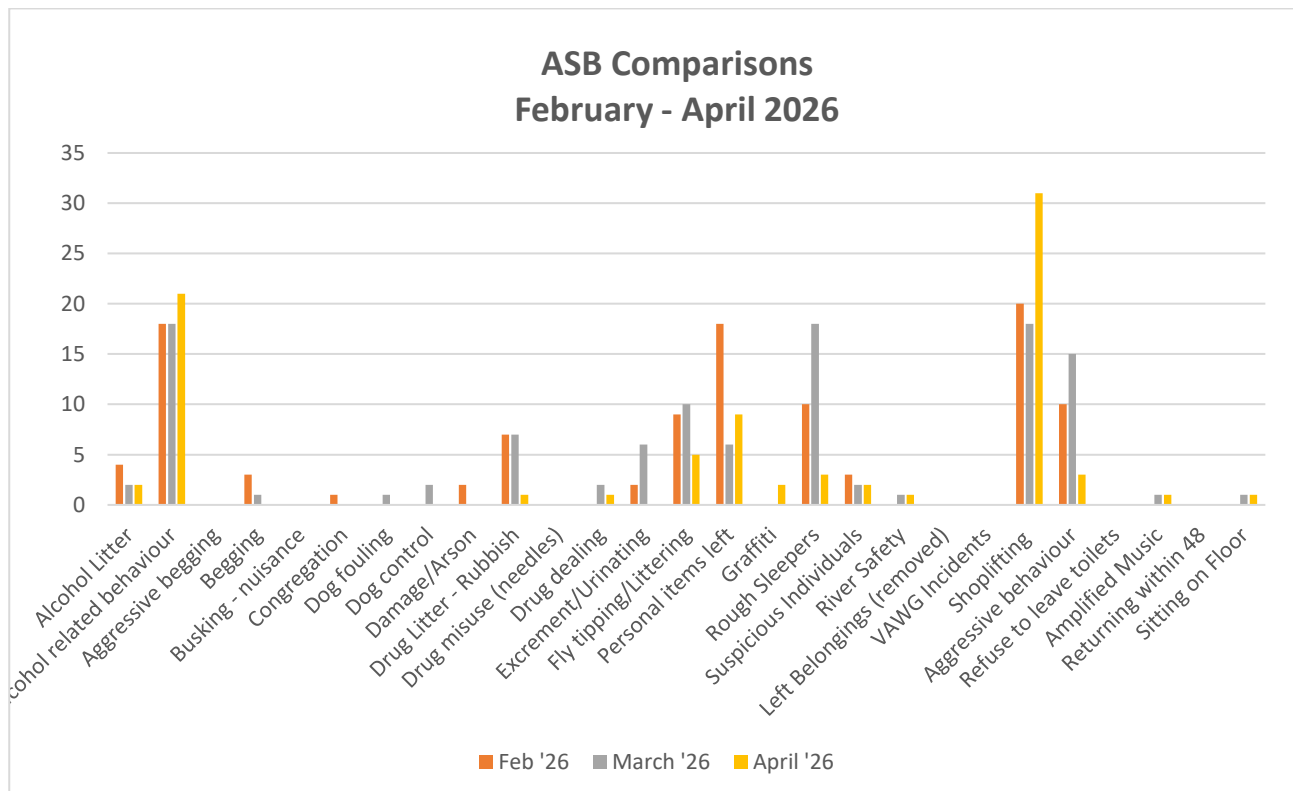
To receive an update on Team Shrewsbury

Meetings

Any ASB issues/concerns please raise via the Office Manager. Operational meetings continue fortnightly, Tactical meetings have been split into the current priorities – River Safety, ASB & Youth.

Incidents

The below shows the ASB incidents recorded between February – April 2026.



Theft of Items

During February – April 2026, approximately **£6,290** worth of items registered as stolen from a number of stores. A number of items were recovered and returned back to stores.

Retail Crime packs are currently being compiled for distributing to retailers, emphasising for theft incidents to be reported on 101 / [online](#) and via the ShopWatch radios.

Financial Assistance

If you're working with anyone who is struggling to meet their essentials living costs, they can apply for some help from the Crisis Resilience Fund. We may be able to help people with essentials such as food, energy and water charges, essential travel and essential furniture costs. This list is not exhaustive, so if you are unsure, please contact us for advice.

Each application is considered individually, depending on the circumstances:

- For general queries about this, call the Welfare Support Team on 0345 678 9078 (option 1).
- Customers who would like to make an application should call our application line, on 0345 678 9078 (option 2).

For more information on the Welfare Support Team: [Crisis and Resilience Fund - crisis payments \(Welfare Support Team\) | Shropshire Council](#)

For more information on help with the cost of living: <https://www.shropshire.gov.uk/cost-of-living-help/>

Housing

Following the opening of the Tannery in January 2025 and Coton Hill House and 70 Castle Foregate in November 2025, Shropshire Council have reduced its use of hotel accommodation to house homeless people. The Council have made great strides in the past year, reducing the number of households placed in hotels from over 100 to 22.

The new schemes are not only providing better accommodation and better support, but are also saving the council financially. Last year the saving amounted to £1.4m.

Not using hotel accommodation also means that an additional 80 hotel spaces are available to attract visitors to the county.

The main issues that we have is finding the right support to vulnerable clients that are suffering with mental health issues. We are increasing our engagement with various agencies to link our clients to the right support as well as working with our residents to find suitable move on accommodation.

Sadly, we had a death of one of the residents of Castle Foregate. This has been difficult for the other residents and the staff who were supporting him. It is reassuring that the person was in secure accommodation when he passed away and not forgotten and on the streets. Our team continue to work with other rough sleepers to access accommodation and support. We are also providing additional support to any rough sleepers during the very hot weather, with regular checks, provision of water, shade and sun cream.

WMP Exploitation Training

Young people are now most commonly abused online, via their mobile phones and games consoles. Below training sessions remain available:

- **Parent** - free one-hour online awareness session is available to provide a head start in an ever-changing digital world.
- **Community** A free one-hour online awareness session is available to learn how to protect our young people from those wanting to exploit them.

A free one and a half hour **professionals** awareness session to learn how to keep young people safe and what to look out for.

To book on free training sessions scan the QR code or go to www.westmercia.police.uk/exploitworkshops



Parents and guardians: Our kids are now most commonly abused online, via their mobile phones and games consoles. Do you know how to keep your kids safe?

Learn more about the dangers of kids being online and how you can keep them safe.

Join our free one hour online parent awareness session to give yourself a head start in an ever changing digital world.

Our community: It takes all of us to protect our kids. Whether you are a postal worker, a bin worker, taxi driver, residents, a sports coach, we all need to know what kids being taken advantage of looks like and what to do about it.

Join our free one hour online community awareness session to learn how to protect our kids from those wanting to exploit them.

Professionals and people who work with children: You have a responsibility to keep children safe. You need to know what to look out for. Learn more about why kids are vulnerable and how they are manipulated into harmful situations and exploited.

Join our free one and a half hour professionals awareness session.

Scan the QR code to find out more about our awareness training and to sign up to one of our free sessions or go to www.westmercia.police.uk/exploitworkshops



Shropshire Fire & Rescue (SFRS).

Continuing to run a Fire Setters Interventions Scheme, which is an educational programme for young people under 17 years old who have displayed fire setting behaviour, with the aim to:

- Raising awareness of the dangers of fires
- Illustrate consequences of firesetting behaviour
- Teach how to control their factors that lead to fire setting
- Provide education on how to keep safe from fire in the home and what to do in the event of a fire.

Continue to promote StayWise for free educational resources, for all emergency services - Home | StayWise - Saving Lives Through Education

River Safety (Open Water Safety Group)

RLSS are improving their water safety resources, including SEND materials and developing a virtual realistic headset around water safety. Access to these and all of the resources for schools can be found: [Water Safety Education Resources for Schools](#). Alternatively, anyone interested can contact RLSS directly at either andylane@rlss.org.uk or education@rlss.org.uk.

River safety videos are available via www.shrewsburybid.co.uk/riversafety.

Water Safety Resource Material

RLSS - <https://www.rlss.org.uk/dwp-ttretffgsdg45354367hjksakyuiydauksh>

RLSS - [Winter Water Safety | Royal Life Saving Society UK \(RLSS UK \)](#) - advice for winter water safety/floods

Home and Dry course - <https://westmerciasar.org.uk/homeanddry/free-water-safety-online-course/>

SFRS - <https://shropshirefire.gov.uk/water-safety>

Educational Material

RLSS - <https://www.rlss.org.uk/pages/category/water-safety-education-resources-for-7-9-year-olds>

<https://www.rlss.org.uk/pages/category/water-safety-education-resources-for-5-7-year-olds>

RECOMMENDATION:

That the Report be noted