



Helen Ball
Town Clerk for Shrewsbury Town Council
Email: helen.ball@shrewsburytowncouncil.gov.uk

Thursday 13th August 2026

Dear Helen Ball,

RE: Town and parish council survey 2026

As Police and Crime Commissioner for West Mercia, I am committed to hearing the voices of local communities and delivering change.

I have recently launched my Town and Parish Council survey for 2026 that gives you the opportunity to have your say on policing in your area.

Last year, only approximately 20% of our area's town and parish councils responded to the survey. I am therefore keen to improve on this, as feedback from councils helps better understand the issues affecting communities across West Mercia. It also helps to inform ongoing discussions around policing priorities, community safety, and engagement activity, as well as drive change and improvement where needed.

In previous years, councils have said they wanted:

- Greater engagement from local policing teams.
- Better understanding of what the police are doing in their area.
- More opportunities to raise local concerns directly.

As a result, West Mercia Police's activity and response is aligned to the priorities and concerns raised.

I would welcome the opportunity to have a **short slot at the start of your Council meeting** to discuss the survey, and any policing concerns.

Your council's views are vital in ensuring that the concerns of residents are heard and reflected in the decisions I make as Police and Crime Commissioner.

Thank you for your continued support and engagement and I look forward to hearing from you.

Yours sincerely,

A handwritten signature in dark ink, reading 'John Campion'. The signature is fluid and cursive, with a horizontal line extending from the end of the name.

John Campion
Police and Crime Commissioner
West Mercia