

**SHREWSBURY TOWN COUNCIL
COMMUNITIES & ENVIRONMENT COMMITTEE
4th December 2025**

Officer: Ruth Jones - Office Manager

TEAM SHREWSBURY UPDATE

Purpose of the Report

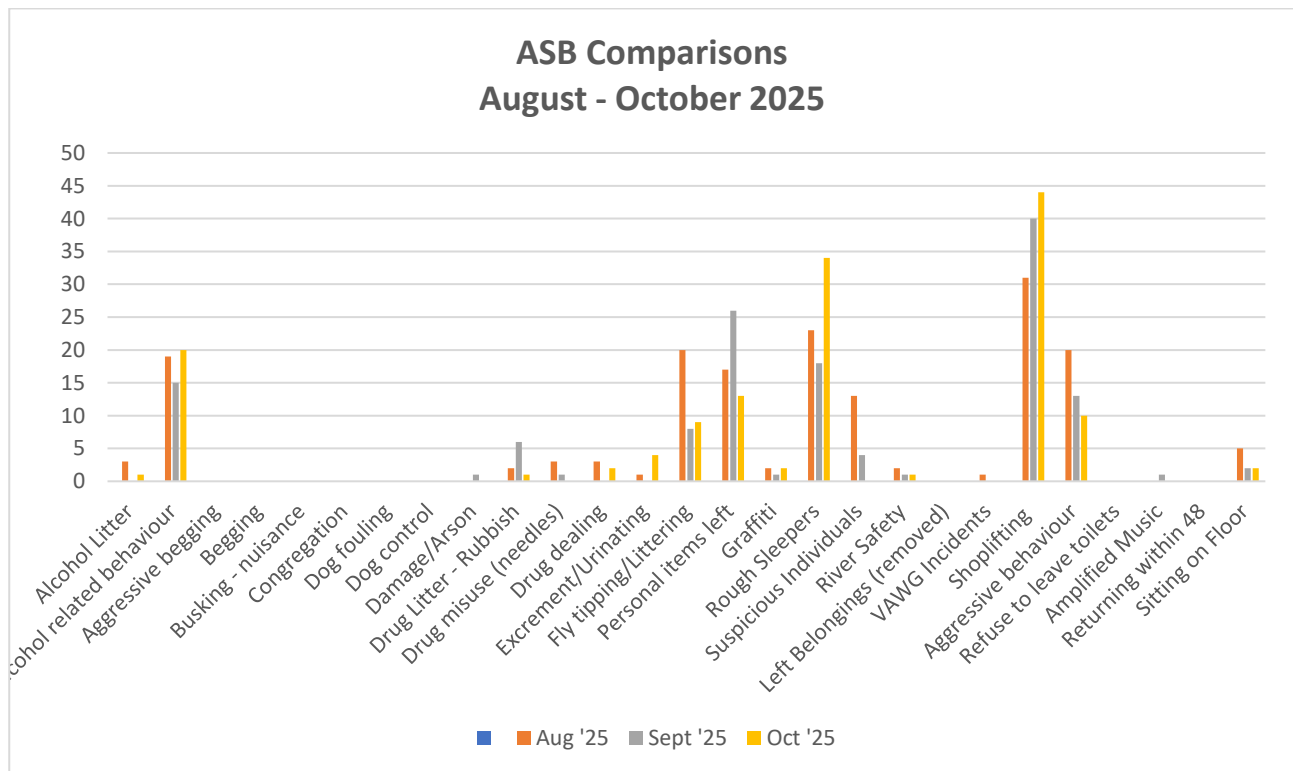
To receive an update on Team Shrewsbury

Meetings

Any ASB issues/concerns please raise via the Office Manager. Operational meetings continue fortnightly, Tactical meetings have been split into the current priorities – River Safety, ASB & Youth.

Incidents

The below shows the ASB incidents recorded between August - October 2025:



Theft of Items

During August - October 2025, approximately £6,200 worth of items registered as stolen from a number of stores. A number of items were recovered and returned back to stores.

Retail Crime packs are currently being compiled for distributing to retailers, emphasising for theft incidents to be reported on 101 / [online](#) and via the ShopWatch radios.

Youth

Young Shrewsbury are looking to engage with young people aged 13 – 16 yr olds, with a view to potentially developing dedicated places & spaces. Nationally there is a problem with engaging with 13 – 16 yr olds. Funding has been applied for, which will support the initiative for engaging with the targeted group with providing sign posting for advice and guidance.

The Shrewsbury Town Council website is currently undergoing updates on the youth page. The revised page will provide additional information covering the youth sessions available, activities, stay safe day and the Youth Council (highlighting its role). QR codes will also be available for young people and TikTok is being considered.

Shropshire Council Youth Services has recently undergone a structural reorganisation and is now operating under a Locality Model. This new approach is designed to enhance service provision and ensure greater consistency in engagement with young people across Shropshire.

Shropshire Council is one of 12 pilot areas nationally for the Local Youth Transformation Programme (LYTP), funded by the Department for Culture, Media and Sport (DCMS) and delivered in association with the National Youth Agency (NYA). The programme is primarily about rebuilding the system behind youth work, the leadership, infrastructure, governance, partnerships and workforce that will enable a sufficient, equitable and high-quality youth offer across the county in future years. Only 6% of the funding will be for the frontline workers. SC submitted papers through SC cabinet.

Policing Priorities

The Local Policing Charter is based on three principles: visibility, accessibility, engagement. A separate report will be compiled for February Committee detailing the January 2026 submission.

Financial Assistance

If you're working with anyone who is struggling to meet their essentials living costs, they may be able to apply for some help from the Household Prevention Fund. We may be able to help people with essentials such as food, energy and water charges, essentials linked to food, energy and water and other essential living costs. Each application is considered individually, depending on the circumstances:

- For general queries about this, call the Welfare Support Team on 0345 678 9078 (option 1).
- Customers who would like to make an application should call our application line, on 0345 678 9078 (option 2).

For more information on the Welfare Support Team: <https://shropshire.gov.uk/shropshire-council/welfare-support-team-local-welfare-provision/>

For more information on help with the cost of living: <https://www.shropshire.gov.uk/cost-of-living-help/>

Housing

This month 3 new temporary accommodation schemes have opened. Two of these are in Shrewsbury. This is a really exciting time, and the projects have delivered much improved temporary accommodation for those reporting as homeless and in priority need. This accommodation will provide better accommodation and more support for individuals. The accommodation will reduce the Council's reliance on hotel accommodation which is very expensive and release these hotel spaces for visitors to the area. The 3 buildings will be staffed 24/7 allowing us to provide a secure and supportive environment.

- Coton Hill – 25 units 1 bed flats. Shropshire Council held an open day and public meeting on the 17 September to show local residents the facilities and discuss plans for its operation. Over 100 residents attended. We also hosted a very successful open day for partners inviting them to meet staff and discuss collaborative working. We are planning a catch up after the first month of operating with the local residents group.
- 70 Castle Foregate – 10 rooms for rough sleepers. Specifically catering for those coming off the streets, with intensive support available from our Rough Sleeper team and partners from mental health and drug and alcohol teams. We have also used the facility to operate our Severe Weather Emergency Protocol (SWEP) on three occasions when the temperature has been 0 degrees or below.
- Parish Rooms, Bridgnorth – 14 bed spaces. An open day was held prior to opening with great engagement from local partners.

The Tannery – 60 units, was opened in January. Working well with great support to help residents move on.

We are really pleased to have delivered these improved facilities and support to those that are homeless.

Shropshire Fire & Rescue (SFRS).

Currently running a Fire Setters Interventions Scheme – Firesetting | Shropshire Fire and Rescue Service, which is an educational programme for young people under 17 years old who have displayed fire setting behaviour, with the aim to:

- Raising awareness of the dangers of fires
- Illustrate consequences of firesetting behaviour
- Teach how to control their factors that lead to fire setting
- Provide education on how to keep safe from fire in the home and what to do in the event of a fire.

Scheme is usually undertaken in the home environment. Details regarding how to make referrals are listed on the website - [Firesetting | Shropshire Fire and Rescue Service](#)

WMP Exploitation Training

Young people are now most commonly abused online, via their mobile phones and games consoles. Below training sessions remain available:

- **Parent** - free one-hour online awareness session is available to provide a head start in an ever-changing digital world.
- **Community** A free one-hour online awareness session is available to learn how to protect our young people from those wanting to exploit them.



Parents and guardians: Our kids are now most commonly abused online, via their mobile phones and games consoles. Do you know how to keep your kids safe?

Learn more about the dangers of kids being online and how you can keep them safe.

Join our free one hour online parent awareness session to give yourself a head start in an ever changing digital world.

Our community: It takes all of us to protect our kids. Whether you are a postal worker, a bin worker, taxi driver, residents, a sports coach, we all need to know what kids being taken advantage of looks like and what to do about it.

Join our free one hour online community awareness session to learn how to protect our kids from those wanting to exploit them.

Professionals and people who work with children: You have a responsibility to keep children safe. You need to know what to look out for. Learn more about why kids are vulnerable and how they are manipulated into harmful situations and exploited.

Join our free one and a half hour professionals awareness session.

Scan the QR code to find out more about our awareness training and to sign up to one of our free sessions or go to www.westmercia.police.uk/exploitworkshops



A free one and a half hour **professionals** awareness session to learn how to keep young people safe and what to look out for.

To book on free training sessions scan the QR code or go to www.westmercia.police.uk/exploitworkshops

River Safety (Open Water Safety Group)

A number of meetings and subgroups continue to take place around River Safety which includes Education and Signage. The action plan is being reviewed with partners on a quarterly basis.

WMSAR will be undertaking river patrols during the festive period on the 5th, 6th, 12th, 13th, 19th & 20th December, patrolling from 7pm – 10pm.

Shrewsbury College are holding awareness events for students around 'safe nights out'.

Education continues to take place with:

- Don't Drink & Drown campaign – during Sept and a weekend in Dec.
- PSHE is currently being revised to include water safety, this will be a mandatory class-based intervention.
- Water Smarts Schools continues.

RLSS are looking to improve water safety resources, including SEND materials and developing a virtual realistic headset around water safety. Access to these and all of the resources for schools can be found: [Water Safety Education Resources for Schools](http://www.rlss.org.uk/education). Alternatively, anyone interested can contact RLSS directly at either andylane@rlss.org.uk or education@rlss.org.uk.

River safety videos are available via www.shrewsburybid.co.uk/riversafety.

Water Safety Resource Material

RLSS - <https://www.rlss.org.uk/dwp-ttretffgsdg45354367hjksakyuiydauksh>

RLSS - [Winter Water Safety | Royal Life Saving Society UK \(RLSS UK \)](http://www.rlss.org.uk/winter-water-safety) - advice for winter water safety/floods

Home and Dry course - <https://westmerciasar.org.uk/homeanddry/free-water-safety-online-course/>

SFRS - <https://shropshirefire.gov.uk/water-safety>

Educational Material

RLSS - <https://www.rlss.org.uk/pages/category/water-safety-education-resources-for-7-9-year-olds>
<https://www.rlss.org.uk/pages/category/water-safety-education-resources-for-5-7-year-olds>

RECOMMENDED:

- I. That the Report be noted;