

**SHREWSBURY TOWN COUNCIL  
COMMUNITIES & ENVIRONMENT COMMITTEE  
1<sup>st</sup> April 2026**

**Officer:** Ruth Jones - Office Manager

**TEAM SHREWSBURY UPDATE**

**Purpose of the Report**

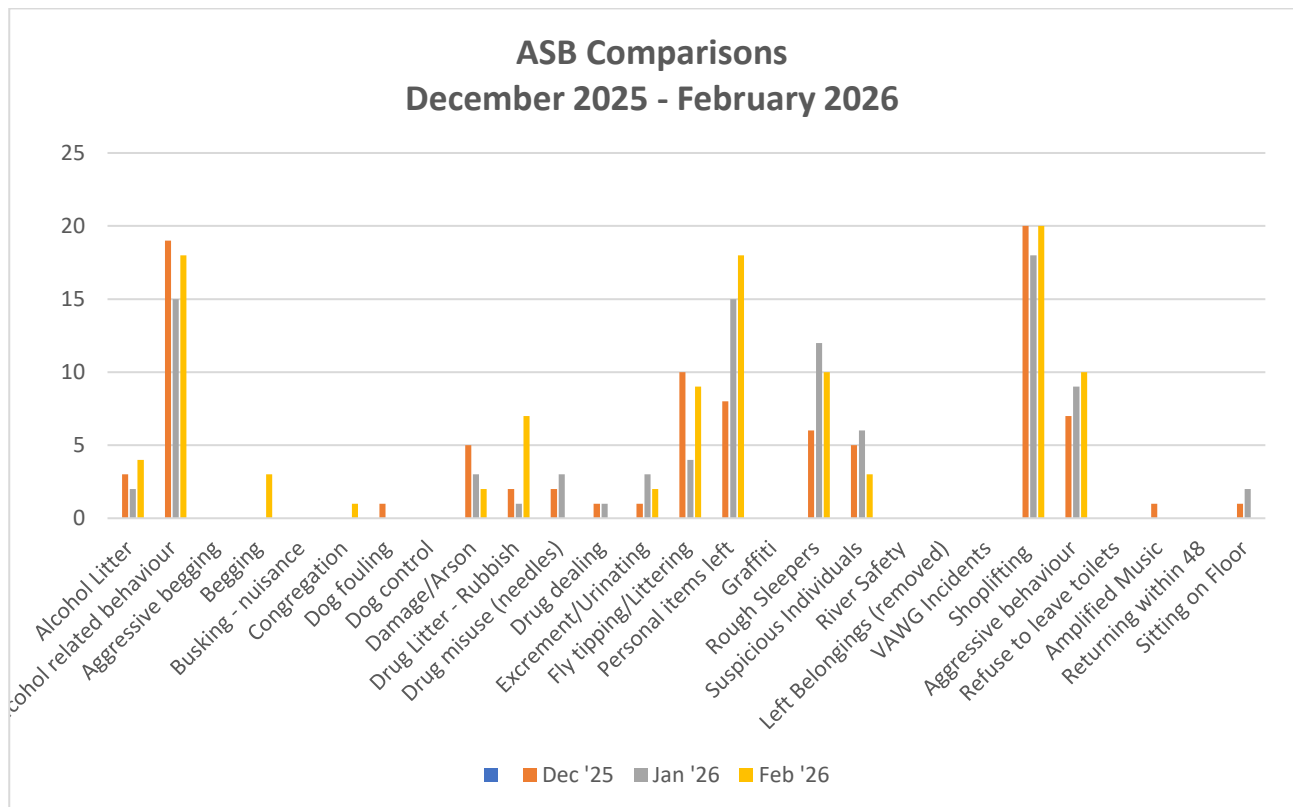
To receive an update on Team Shrewsbury

**Meetings**

Any ASB issues/concerns please raise via the Office Manager. Operational meetings continue fortnightly, Tactical meetings have been split into the current priorities – River Safety, ASB & Youth.

**Incidents**

The below shows the ASB incidents recorded between December '25 – February '26:



## Theft of Items

During December 2026 – February 2026, approximately **£6,100** worth of items registered as stolen from a number of stores. A number of items were recovered and returned back to stores.

Retail Crime packs are currently being compiled for distributing to retailers, emphasising for theft incidents to be reported on 101 / [online](#) and via the ShopWatch radios.

## Financial Assistance

If you're working with anyone who is struggling to meet their essentials living costs, they may be able to apply for some help from the Household Support Fund. We may be able to help people with essentials such as food, energy and water charges, essentials linked to food, energy and water and other essential living costs. Each application is considered individually, depending on the circumstances:

- For general queries about this, call the Welfare Support Team on 0345 678 9078 (option 1).
- Customers who would like to make an application should call our application line, on 0345 678 9078 (option 2).

For more information on the Welfare Support Team: <https://shropshire.gov.uk/shropshire-council/welfare-support-team-local-welfare-provision/>

**IMPORTANT** - The Household Support Fund will be replaced by the Crisis and Resilience Fund from April 2026. Arrangements may change from that date.

For more information on help with the cost of living: <https://www.shropshire.gov.uk/cost-of-living-help/>

## Housing

The three temporary accommodation schemes remain operating successfully. Two of these are in Shrewsbury:

- Coton Hill – 25 units 1 bed flats. We are very pleased with the work being done here to support homeless people and get them ready to move on. We will be meeting again to connect and get further feedback from local residents.
- 70 Castle Foregate – 10 rooms for rough sleepers. Specifically catering for those coming off the streets, with intensive support available from our Rough Sleeper team and partners from mental health and drug and alcohol teams. We are also very proud of the work at 70 Castle Foregate. Residents are doing very well and engaging with our support staff. We continue to run cooking sessions and art classes to support engagement and working with various agencies to provide wrap around support. The facility has also been used to operate Severe Weather Emergency Protocol (SWEP) when the temperature has been 0 degrees or below.
- Parish Rooms in Bridgnorth are open.

The Tannery – 60 units, was opened in January. Working well with great support to help residents move on.

To sum up, we have delivered much improved temporary accommodation for those reporting as homeless and in priority need. This accommodation provides better accommodation and more support for individuals. The accommodation continues to reduce the Council's reliance on hotel accommodation which is very expensive and release these hotel spaces for visitors to the area. The 3 buildings are staffed 24/7 allowing us to provide a secure and supportive environment.

### WMP Exploitation Training

Young people are now most commonly abused online, via their mobile phones and games consoles. Below training sessions remain available:

- **Parent** - free one-hour online awareness session is available to provide a head start in an ever-changing digital world.
- **Community** A free one-hour online awareness session is available to learn how to protect our young people from those wanting to exploit them.

A free one and a half hour **professionals** awareness session to learn how to keep young people safe and what to look out for.

To book on free training sessions scan the QR code or go to [www.westmercia.police.uk/exploitworkshops](http://www.westmercia.police.uk/exploitworkshops)



**Parents and guardians:** Our kids are now most commonly abused online, via their mobile phones and games consoles. Do you know how to keep your kids safe?

Learn more about the dangers of kids being online and how you can keep them safe.

Join our free one hour online parent awareness session to give yourself a head start in an ever changing digital world.

**Our community:** It takes all of us to protect our kids. Whether you are a postal worker, a bin worker, taxi driver, residents, a sports coach, we all need to know what kids being taken advantage of looks like and what to do about it.

Join our free one hour online community awareness session to learn how to protect our kids from those wanting to exploit them.

**Professionals and people who work with children:** You have a responsibility to keep children safe. You need to know what to look out for. Learn more about why kids are vulnerable and how they are manipulated into harmful situations and exploited.

Join our free one and a half hour professionals awareness session.

Scan the QR code to find out more about our awareness training and to sign up to one of our free sessions or go to [www.westmercia.police.uk/exploitworkshops](http://www.westmercia.police.uk/exploitworkshops)



### Shropshire Fire & Rescue (SFRS).

Currently running a Fire Setters Interventions Scheme, which is an educational programme for young people under 17 years old who have displayed fire setting behaviour, with the aim to:

- Raising awareness of the dangers of fires
- Illustrate consequences of firesetting behaviour
- Teach how to control their factors that lead to fire setting
- Provide education on how to keep safe from fire in the home and what to do in the event of a fire.

Continue to promote StayWise for free educational resources, for all emergency services - [Home | StayWise - Saving Lives Through Education](#)

### River Safety (Open Water Safety Group)

RLSS are improving their water safety resources, including SEND materials and developing a virtual realistic headset around water safety. Access to these and all of the resources for schools can be found: [Water Safety Education Resources for Schools](#). Alternatively, anyone interested can contact RLSS directly at either [andylane@rlss.org.uk](mailto:andylane@rlss.org.uk) or [education@rlss.org.uk](mailto:education@rlss.org.uk).

River safety videos are available via [www.shrewsburybid.co.uk/riversafety](http://www.shrewsburybid.co.uk/riversafety).

#### Water Safety Resource Material

RLSS - <https://www.rlss.org.uk/dwp-ttretffgsdg45354367hjksakyuiydauksh>

RLSS - [Winter Water Safety | Royal Life Saving Society UK \( RLSS UK \)](#) - advice for winter water safety/floods

Home and Dry course - <https://westmerciasar.org.uk/homeanddry/free-water-safety-online-course/>

SFRS - <https://shropshirefire.gov.uk/water-safety>

#### Educational Material

RLSS - <https://www.rlss.org.uk/pages/category/water-safety-education-resources-for-7-9-year-olds>  
<https://www.rlss.org.uk/pages/category/water-safety-education-resources-for-5-7-year-olds>

### RECOMMENDATION:

That the Report be noted