

**SHREWSBURY TOWN COUNCIL
OPERATIONS COMMITTEE****5 NOVEMBER 2025****Officer:** Stuart Farmer – Operations Manager**STEPPING UP TEAM UPDATE****Purpose**

To update the Council the work and implementation of the Stepping Up Team.

Ward Visits

The planned ward visits have continued over recent months with visits to Battlefield, Belle Vue and Bicton Heath

The dates of the ward visits have diarised with the ward members and other organisations who have been encouraged to attend, planned visits between this meeting and the next are as follow:

- Castlefields & Ditherington 12th December – Works planned 12th January 2026
- Column & Sutton 7th January 2026 – Works planned 2nd February 2026
- Harlescott 18th February 2026 – Works planned 16th March 2026

Programme of Works

The Operations manager maintains the master spreadsheet of works with these being added to from public enquiries, councillor requests and latterly from the ward visits.

The Operations Manager is currently working on spreadsheet to share with elected members that shows the works that have been completed in their wards, it is hoped this will be available shortly.

Criteria of Works

The team has a spreadsheet with all tasks that have been identified either by the staff themselves, by Councillors, by the public and of late forwarded by Shropshire Council because their team haven't the resources to do them. Each task is reviewed to determine whether.

- (i) it is the responsibility of others and if it is, they are informed
- (ii) we have the capacity and resources to undertake the work
- (iii) whether there are any timeframes that need to be considered for the work to be done (for example, working out of nesting periods, knowing when other traffic management functions are being undertaken at the same time, any embargos and whether there are clusters of work in one area). Upon that staff allocate jobs to the Stepping up Team.

Work Completed to Date

A small example of the works that have been completed to date are below, some areas are a struggle to get effective before and after photographs of due to the scale of some of the works required.

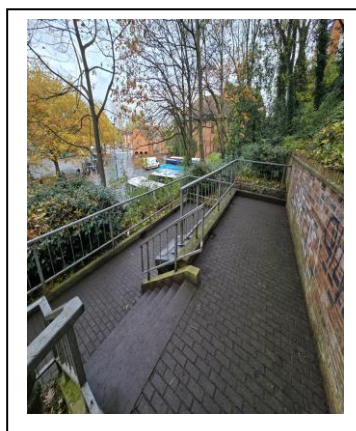
- **Upper Road to Meole Brace Footpath**



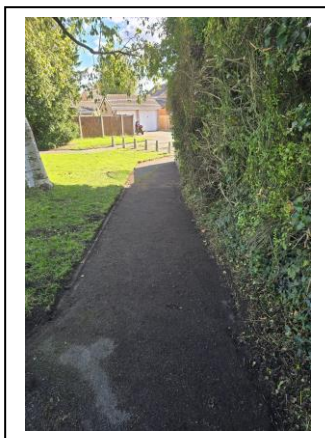
- **Hereford Road**



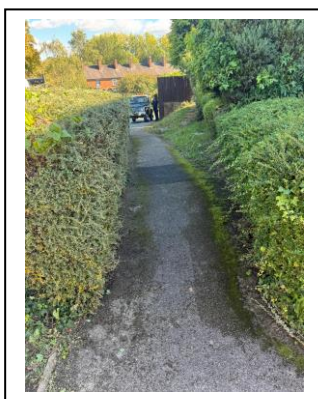
- **Steps to Bus Station from Castle Street**



- **Harlescott Footpath**



- **Alms Court Footpath**



Litter Picking

The team have also completed several litter picks throughout the town centre over weekends, the waste from these litter picks is now being disposed at the Battlefield Recycling centre following an agreement with Shropshire Council for access to the site.

The team have also assisted with several litter picking events across the town including delivering litter pickers and equipment as well as collection of the litter collected for removal, this can be arranged by contacting the Operations Manager with dates and times for the events.

Re-Visiting of Sites

Re-visits to some of the sites have also been required to maintain the areas these have included areas such as the Sutton Bridge this is mostly due to leaf litter and weed growth, this will continue to be an issue and is something that the manager of the service is very conscious of. Time has been allocated for some re-visits to prevent the build-up occurring again wherever possible.

Machinery Purchasing

A Town Centre cleaning and sucking machine has been delivered for the team and is due to begin work shortly, this will increase the team's ability to clean cuts, shuts and alleyways within the town centre. This machine will be out to work once staff have had the appropriate training.

RECOMMENDATIONS

That the contents of the report are noted.