Agenda No

6 (i)

SHREWSBURY TOWN COUNCIL
COMMUNITIES & ENVIRONMENT COMMITTEE
6th October 2026

Officer: Ruth Jones - Office Manager

TEAM SHREWSBURY UPDATE

Purpose of the Report

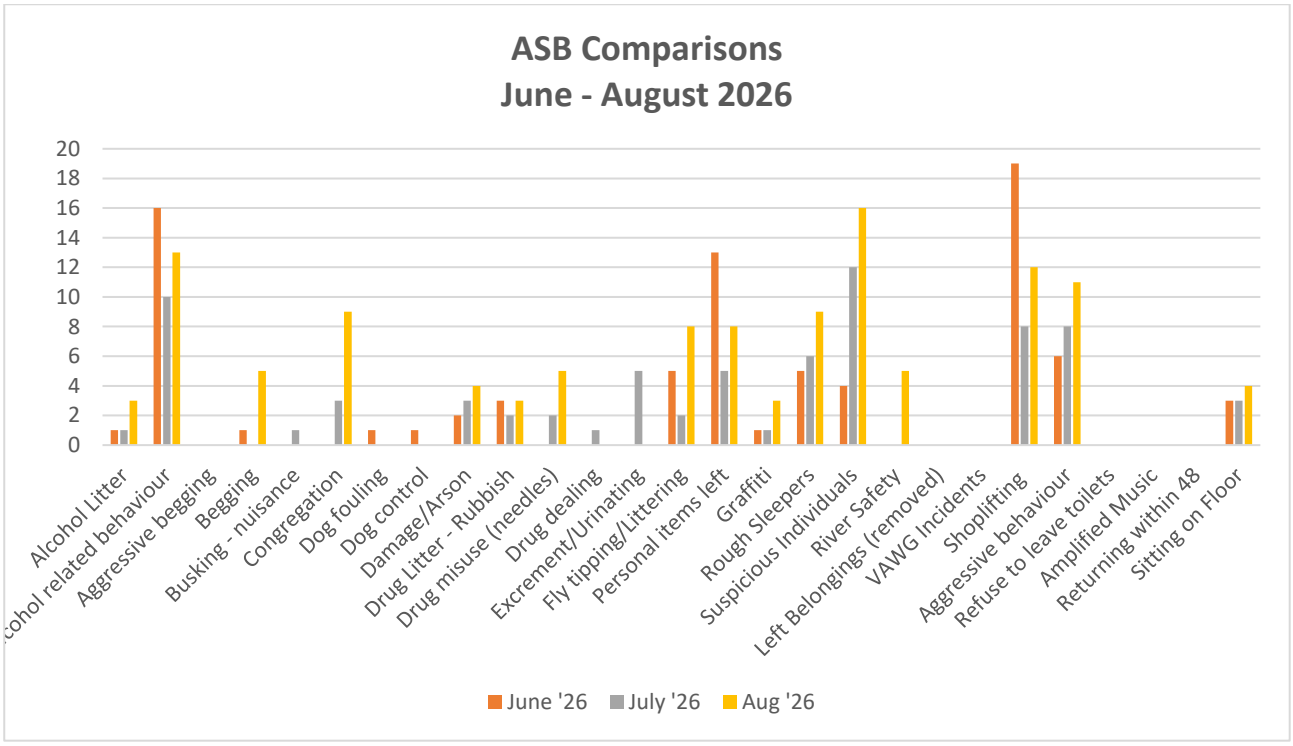
To receive an update on Team Shrewsbury

Meetings

Any ASB issues/concerns please raise via the Office Manager. Operational meetings continue fortnightly with River Safety, ASB & Youth remaining the main priorities. These priorities have been incorporated back into the full Tactical meetings, rather than separate meetings.

Incidents

The below shows the ASB incidents recorded between June to August 2026.



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Theft of Items

During June to August 2026, approximately £1,200 worth of items registered as stolen from a number of stores. A number of items were recovered and returned back to stores.

Local Policing Officers are liaising with retailers on a regular basis to encourage incident reporting. There has been a great success with shop theft, with all the main shoplifters being issued with Criminal Behaviour Orders. Shoplifting has dropped dramatically.

Policing Team

Shrewsbury Town Centre has a new Sergeant – Tom Atkinson. Tom has replaced Gary Lansdale who retired in June.

Financial Assistance

If you're working with anyone who is struggling to meet their essential living costs, they can apply for some help from the Crisis Resilience Fund. We may be able to help people with essentials such as food, energy and water charges, essential travel and essential furniture costs. This list is not exhaustive, so if you are unsure, please contact us for advice.

Each application is considered individually, depending on the circumstances:

- For general queries about this, call the Welfare Support Team on 0345 678 9078 (option 1).
- Customers who would like to make an application should call our application line, on 0345 678 9078 (option 2).

For more information on Crisis Payments from the Crisis Resilience Fund (administered by the Welfare Support Team): Crisis payments | Shropshire Council

For more information on help with the cost of living: https://www.shropshire.gov.uk/cost-of-living-help/

Housing

Following significant investment in new temporary accommodation schemes over the last two years, Shropshire Council has continued to reduce its reliance on hotel and bed and breakfast accommodation for people experiencing homelessness. The Council has made significant progress, reducing the number of households accommodated in B&B accommodation from more than 100 to around 20 households at any one time, although this figure naturally fluctuates in response to demand.

The introduction of these schemes has been invaluable in helping the Council provide safe, suitable and supported accommodation to people experiencing homelessness.

The schemes offer residents improved living environments, greater stability and access to support services, while also delivering significant financial benefits through a substantial reduction in the use of hotel and B&B accommodation.

One of the key challenges remains ensuring that residents can access the right support at the right time to help them sustain accommodation and achieve longer-term housing stability. We continue to strengthen relationships with partner agencies and work with residents to identify suitable move-on accommodation and support options.

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Shropshire Council is continuing to develop and strengthen its approach to homelessness prevention and temporary accommodation. Alongside work to align local services with the Government's National Plan to End Homelessness, the Council is developing a new Temporary Accommodation Suitability Policy. The policy will strengthen and formalise the Council's approach to assessing the suitability of temporary accommodation placements, ensuring decisions are clearly evidenced and consistently applied.

Through the Government's Rough Sleeping Programme, Shropshire Council is working with partners across the county to support the national ambition that everyone sleeping rough should have a route off the streets this winter. The programme will help improve access to accommodation, support and longer-term housing options, whilst strengthening local partnership working and helping to reduce repeat rough sleeping.

The Rough Sleeper Team continues to work proactively with people sleeping rough, supporting them to access accommodation, healthcare and specialist services, whilst helping individuals move towards longer-term housing and support that meets their needs.

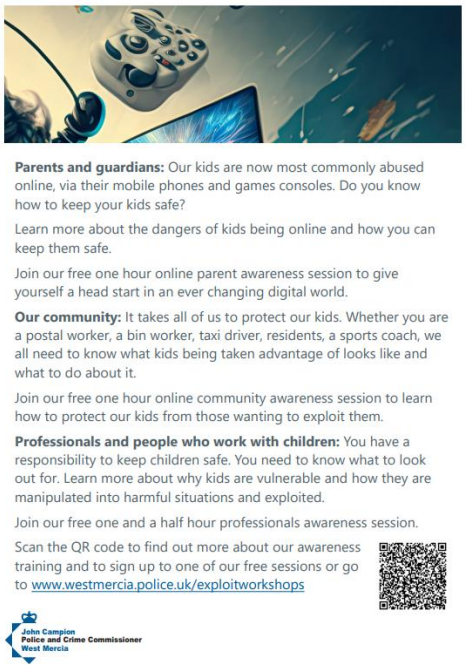
WMP Exploitation Training

Young people are now most commonly abused online, via their mobile phones and games consoles. Below training sessions remain available:

- **Parent** - free one-hour online awareness session is available to provide a head start in an ever-changing digital world.

- **Community** A free one-hour online awareness session is available to learn how to protect our young people from those wanting to exploit them.

A free one and a half hour **professionals** awareness session to learn how to keep young people safe and what to look out for.
To book on free training sessions scan the QR code or go to www.westmercia.police.uk/exploitworkshops



Shropshire Fire & Rescue (SFRS).

Continuing to run a Fire Setters Interventions Scheme, which is an educational programme for young people under 17 years old who have displayed fire setting behaviour, with the aim to:

- Raising awareness of the dangers of fires
- Illustrate consequences of firesetting behaviour
- Teach how to control their factors that lead to fire setting
- Provide education on how to keep safe from fire in the home and what to do in the event of a fire.

Continue to promote StayWise for free educational resources, for all emergency services - Home | StayWise - Saving Lives Through Education

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River Safety (Open Water Safety Group)

RLSS are improving their water safety resources, including SEND materials and developing a virtual realistic headset around water safety. Access to these and all of the resources for schools can be found: Water Safety Education Resources for Schools. Alternatively, anyone interested can contact RLSS directly at either andylane@rlss.org.uk or education@rlss.org.uk.

River safety videos are available via www.shrewsburybid.co.uk/riversafety.

Water Safety Resource Material

RLSS - https://www.rlss.org.uk/dwp-ttretffgsdg45354367hjksakyuiydauksh

RLSS - Winter Water Safety | Royal Life Saving Society UK (RLSS UK) - advice for winter water safety/floods

Home and Dry course - https://westmerciasar.org.uk/homeanddry/free-water-safety-online-course/

SFRS - https://shropshirefire.gov.uk/water-safety

Educational Material

RLSS - https://www.rlss.org.uk/pages/category/water-safety-education-resources-for-7-9-year-olds

https://www.rlss.org.uk/pages/category/water-safety-education-resources-for-5-7-year-olds

RECOMMENDATION:

That the Report be noted