

**SHREWSBURY TOWN COUNCIL
POLICY & RESOURCES COMMITTEE
1 JUNE 2026**

Officer: Helen Ball (Town Clerk)

SERVICE DELIVERY

1. Purpose of Report

- (i) To update the Committee on activity since the last meeting of this Committee.
- (ii) To review the potential for supporting non-statutory services.

2. Background

Officers have updated this Committee on the transfer of street cleaning services from Shropshire Council since the Committee's decision to proceed with transfer in December 2025. The service commenced on 1st April and has made good progress to catch up on backlog. Feedback has also been good from the public, tourists writing about their visit and also heads of local businesses who have commented on the overall feel of the town and the impact on their businesses.

3. Legal Agreement

The agreement is currently working on a temporary agreement which formally delegates the powers to operate the service and the financial governance arrangements.

The Town Clerk & Deputy Town Clerk have met with officers at Shropshire Council to develop an agreement that would act as a delegation framework for any service as opposed to a single agreement to take over a single service. Work is progressing and it is hoped the draft will be ready for sign-off by the next Committee meeting

4 Other Parish Councils

Given the poor commencement of Streetscene functions with Shropshire Council's principle contractor a number of parish councils have asked whether the Town Council can take over their services. Officers have made contact with those councils to advise on the need to have the service fully up and running before we look at any expansion. It would be helpful to know members views on this before any further contact.

5 Other Shropshire Council Services

The Town Clerk & Deputy Town Clerk has met with the appropriate Assistant Director and heads of service for the Museum, Library, Castle, Old Market Hall and CCTV. All of the services with the exception of the Library are non-statutory services and at risk of further diminution as functions if significant budget targets are to be met. A confidential paper has been circulated to members and it is recommended that Committee goes into private deliberation given the sensitivities.

RECOMMENDATIONS

That the report be noted