

**SHREWSBURY TOWN COUNCIL
POLICY & RESOURCES COMMITTEE
9 FEBRUARY 2026**

Officer: Helen Ball (Town Clerk)

SERVICE DELIVERY

1. Purpose of Report

To update the Committee on activity since the last meetings of this Committee and Full Council in relation to service delivery.

2. Background

Officers have updated this Committee on the transfer of street cleaning services from Shropshire Council since the Committee's decision to proceed with transfer in December 2025.

The Committee met in January to add further detail of operationalising the service and association budget which resulted in recommendations and more detailed justification to Full Council.

Full Council agreed the budget for the service transfer on 26 January 2026

3. Progress since Full Council

Since Full Council officers have undertaken the following:

- Finalisation of Job Description & Person Specification for the new roles
- Advertisement of new Jobs
- Tender Documents for all Kit
- Advertisement of Invitations to Tender
- TUPE Meeting with Shropshire Council's current Streetscene Contractors
- Terms have been agreed for temporary accommodation for administrative staff
- Terms are in discussion for changes to a northern operational base to replace Sundorne
- Terms have been agreed for the extension of operational depot leases in the horticultural service locations
- Architects have been appointed to carry out indicative drawings for redesign of non-operational space at Weeping Cross
- Tender specifications are nearing completion for a CRM system
- Staff meetings have taken place with all staff to update them on plans for 2026
- Unions have been contacted to discuss the Council's operational plan for service transfer
- Dates have been set for the Leader to visit all staff to provide an elected member update

Staff have utilised the last two weeks to make headway on the operational plan as presented to Full Council.

4 Shropshire Council

It is noted that Cabinet is to meet later in the week to discuss formal agreement on process for delegation. Once agreed, Officers will then discuss detail with the Officer with delegated authority to proceed with transfer.

RECOMMENDATIONS

That the report be noted